tivimate

Users Guide

February 02, 2024

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1. Introduction

TiViMate is one of the best, if not the best, IPTV players available. Very user friendly and has the ability to customize it just the way you want, you can set it up so it resembles the cable or

satellite guide your used to. With the right provider, you may find this is the only app you need for all your TV including live, movies, and TV series.
Note, it is only a player, just like a DVD player, you must insert a DVD to get it to play, in TiViMate, you must enter a playlist (provider) to get it to play.

You can get TiViMate for free through Downloader:
Downloader Short codes:
TiViMate 4.7.0 Official:366972
TiViMate 4.6.1 Official:278077
TiViMate 4.5.1 Official:127188

2. Free vs Premium

The free version will only allow for one playlist and no VOD (movies and TV series), and all the editing functions are locked. Upgrading to the premium version unlocks all functions and allows you to load multiple playlists, including the VOD.
These are some of the benefits of TiViMate Premium:
Support for multiple playlists
Favorites management
Catch-up option
Customizable EPG update intervals
Customizable panel transparency and timeout
Manual channel sorting
Turning on the most recently viewed channel on app launch
Auto frame rate (AFR)
Scheduled recording
Reminder to automatically play channels
Parental control function
Advanced remote control option
Ability to change the appearance
Ability to change fonts, background color, and selection color
Data backup
Data restoration
Much more!
We will cover how to get TiViMate Premium later, after you've gotten it installed and your first playlist loaded.

3. Playlists

Playlists are the providers of the service, since TiViMate refers to them as playlists, that's what we will call them here. The quality of TiViMate is very dependent on the quality of your playlist. Both, free and paid Playlists can be found several ways. Googling such things as m3u, Xtream Codes, or Stalker Portals may get you some but these are usually shared to the point that there's too many using them and they won't be reliable.. There are numerous social media

groups that share playlists, this is a great source for free playlists. You can also find IPTV services for sale either on the internet or on social media, but be ready to do some work, finding a good reliable playlist many times requires a lot of trial and error, even the paid ones. Free ones can get over loaded with users and cause buffering or not work at all or not have the content your looking for. If you chose to go the paid service route, always ask for a free trial first, if they won't offer a free trial, it could be a sign that it's not a good service. When you find one you want to purchase, it is recommended to only do it month by month until you feel comfortable that it is a service you can trust and it's working good for you before making a long term purchase. Be very cautious of someone contacting you trying to sell a service, your much better off contacting someone that has been recommended or you found on your own. You can go to Troypoint.com and search for best IPTV, he provides unbiased reviews of ones he's tried, he won't give links to the service, but you can usually find them by searching the internet.
Here are some free playlist you can try to help you get started.

https://i.mjh.nz/PlutoTV/us.m3u8

https://bit.ly/PlutoEtc

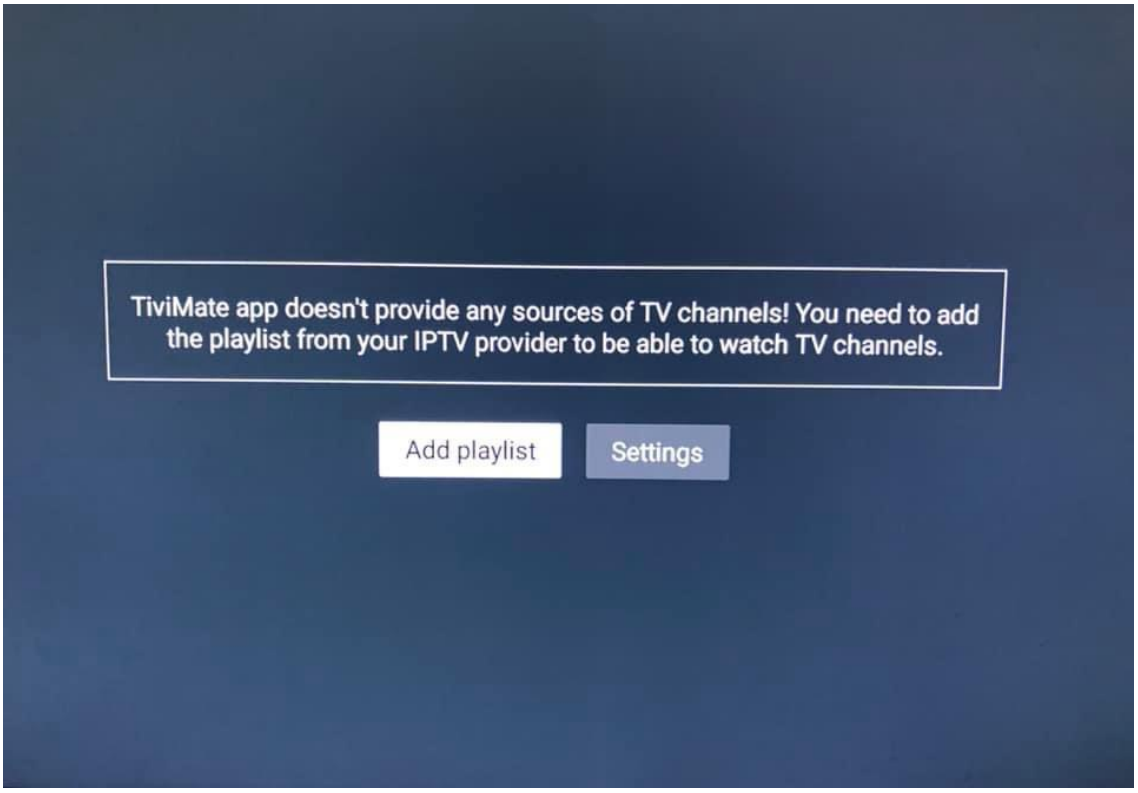
https://i.mjh.nz/Stirr/all.m3u8

https://i.mjh.nz/SamsungTVPlus/all.m3u8

https://i.mjh.nz/Plex/all.m3u8

4. **Step by Step Setup**

1. Open the TiViMate app

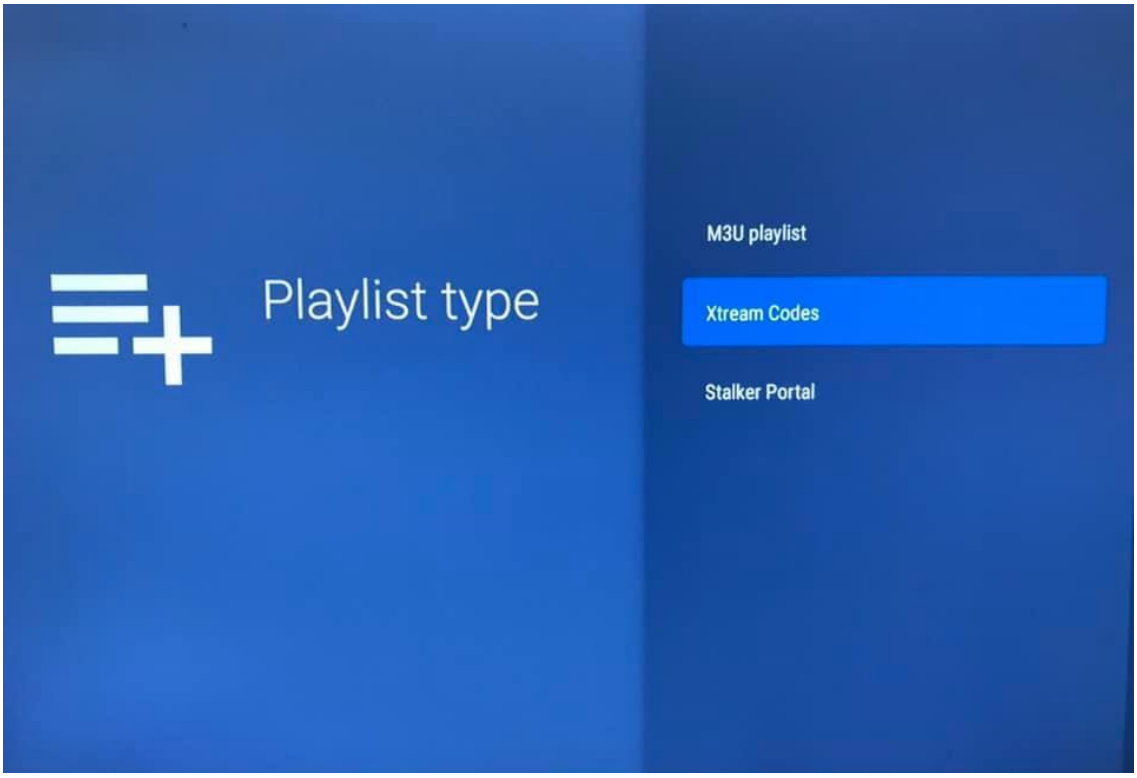


2. Choose Add Playist

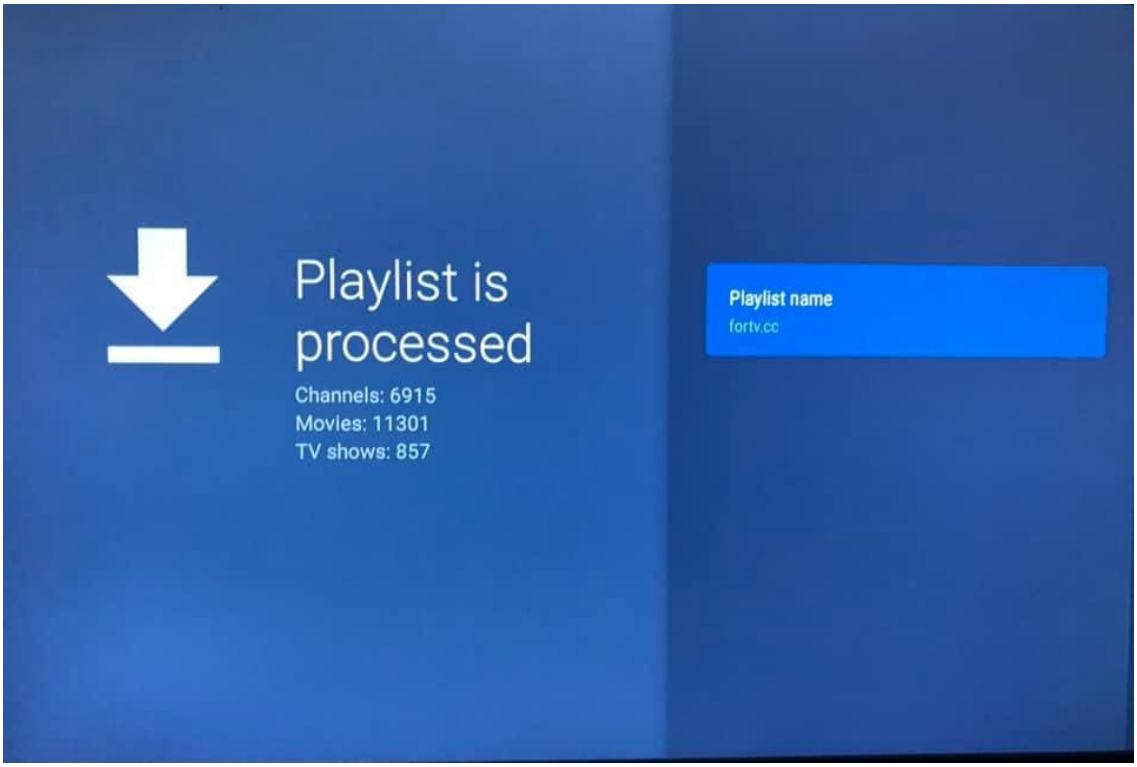
If using the M3U playlist, click on it and enter your URL, then click next.

If using Xtream Codes, enter your Server Address (URL), click next, enter your user name, click next, enter your password, click next, then scroll to the right and click on next.

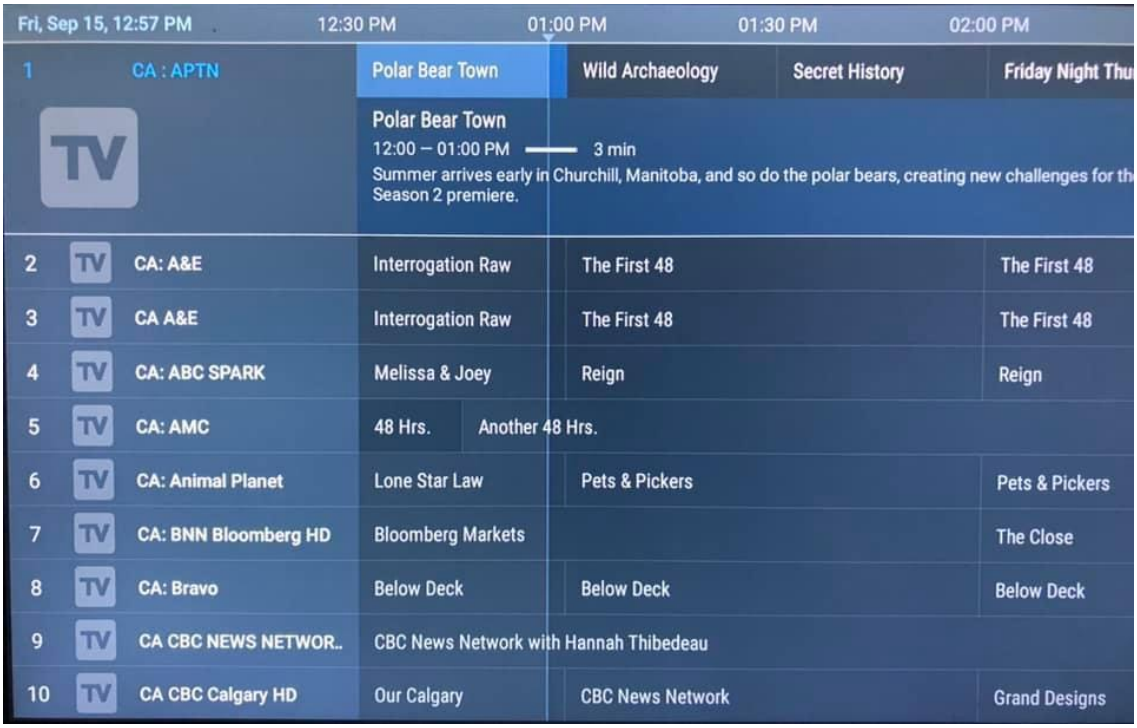
If using Stalker Portal, click Enter URL, then hit Next twice. Enter the provided MAC address, replace the one that was auto generated as it won’t work. Then hit Next twice.



3. Click Next, you will then see Playlist is processed message with Channel count and your Playlist name. Click Done.



4. The TV Guide will import and you are able to start viewing!



This is as far as you can go with the free version, if you find you like it, give the premium a try, it's about $9 usd yearly or $30 usd lifetime and can be used on 5 devices, in my opinion, it's well worth the cost.
You can find some modded versions of the premium that claim to work, I've tried several, every one I've tried have been worthless, don't work properly, and it's a waste of time, there's other free apps that work just fine if you don't want to purchase the premium.

5. How to Purchase TiViMate Premium

For full functionality you will have to purchase the premium version. If your running android TV and it's linked to your Google account, it's very easy, you just go into the settings/about, then purchase the premium. If your running other than android TV such as the Amazon streaming devices, you will have to get an android device or install an android emulator, such as Blue Stacks, on a PC and install the TiViMate Companion app to make your purchase. If you don't have an android device, phone or tablet, I find the easiest way to do it is to find a friend or family member that uses android and ask them to make the purchase for you using the Conpanion app. The Companion app is available in the Google Playstore. Any other way, i.e. through a website or from an individual, you will be purchasing from a reseller which we very highly recommended to avoiding. NOTE: the Companion app does not work on a Firestick.
If you bought the premium through the companion app, then go back to TiViMate, open it, and log in with the same email and password you used to make the purchase.
NOTE: you get a 7 day free trial when you purchase the premium, try it for a few days, if you don't like it, cancel before the end of the 7 days and you won't be charged. To do this, log into your Google account at: https://play.google.com/store/account/subscriptions

tivimate companion

6. Changing from Yearly to Lifetime

If you purchased a yearly subscription but now want to change it to a lifetime subscription, you must first cancel your subscription at https://play.google.com/store/account/subscriptions, wait for it to expire, then purchase the lifetime. You may have to wait a day or two for the subscription to expire before you can make another purchase.
Note: when your subscript expires, it will revert back to the free version. Everything you've done will still be there but you will only be able to use one playlist. Once you make your lifetime purchase, log back into your TiViMate and it will go back exactly the same as it was before it expired.

7. Purchasing Multiple Premium Accounts

Many people have found they need to purchase a second (or more) premium accounts because they have more than 5 devices, share their account with others, or want to gift someone an account. There's many reasons to want additional accounts.
Since the developer only accepts payment through Google, the purchase must be made through Google, trouble is, Google will not allow for another purchase on the same account, this is to prevent people for accidentally making additional purchases for something they already own. Because of this, any additional purchases will have to be made with another Google account, just changing email address will not work.
I use an android tablet and have been able to set up guest accounts. I simply log out of my main account, into a guest account, then I can make another purchase. You may have to use a different android device if you used a phone.

8. Favorites

You can chose your favorite channels from any playlist and it will be added to your favorites group. This makes it very easy to find the channels you watch most.
There's two ways to add a channel to your favorites. When on the channel guide, long press the select button until a menu pops up on the right, scroll down and click on add to favorites. Or, when watching a channel, hit the select button and a menu will pop up on the bottom, just scroll over to add to favorites and click on it.

I then go to my favorites and make sure the EPG works and has a logo, if they don't, I change the EPG source for that channel until it works. I only concern myself with my favorites rather than going to each playlist and try to get all the EPGs and logos working.

9. Recommended Initial Settings

Now you have the premium TiViMate, it's time to start doing some customization.

Settings/playlists Go to each playlist
Manage groups, turn off the groups you don't want.
Logos priority, set it to Prefer logos from EPG
Settings/EPG
Past days to keep EPG, set it to 1 unless you use catch-up. This saves past EPG information and takes up a lot of space
Store program descriptions, on
Update intervals, 4 hours
Update on app start, on
Update on playlist change, off
Setting TV guide
Preview, on
Channel names editor, on. This is where you can add prefixes and suffixes to be removed from the channel names to clean them up.
Show channel numbers, off. The channel numbers don't match the channels and are different in each playlist, confusing and unnecessary.
All other settings are personal preference.

Favorites
You can pick your favorite channels from any playlist and they will all be stored in your favorites tab, makes it much easier to find, just long press the select button, scroll to the menu on the right, then select add to favorites.
Go to your favorites, long press enter on a channel, a menu will pop up on the right. Here you can customize the channel name, assign a different EPG (you will have to have other EPGs assigned to the playlist). You can also reorder the channels and put them in the order you want them to show in your favorites.

Remember to always run a back up when doing customizations in case anything happens and you lose it, you can always go back to where you were.

10. Groups Settings

You may want to change some of your group settings or add custom groups.

Creating Custom Groups

You can add custom groups to any playlist, I prefer to add them under All playlist rather than individual playlist, but that your choice. Once you create a group, you can move or copy channels from any playlists and put them in that group.

Changing the order of your groups.
To change the order of the groups within a playlist, go to your channel guide, scroll to the left, click on the playlist you want to sort the groups, long click on a group, any group, a menu will pop up on the right, click on manage groups, then click on groups sorting, click on manual, then click on reorder groups, you will be able to move them around to the order you want.

ALWAYS RUN A BACKUP AFTER MAKING MAJOR CHANGES/CUSTOMIZATIONS. There's nothing worse than spending hours customizing your TiViMate than losing all your work and not have a backup to restore back to.

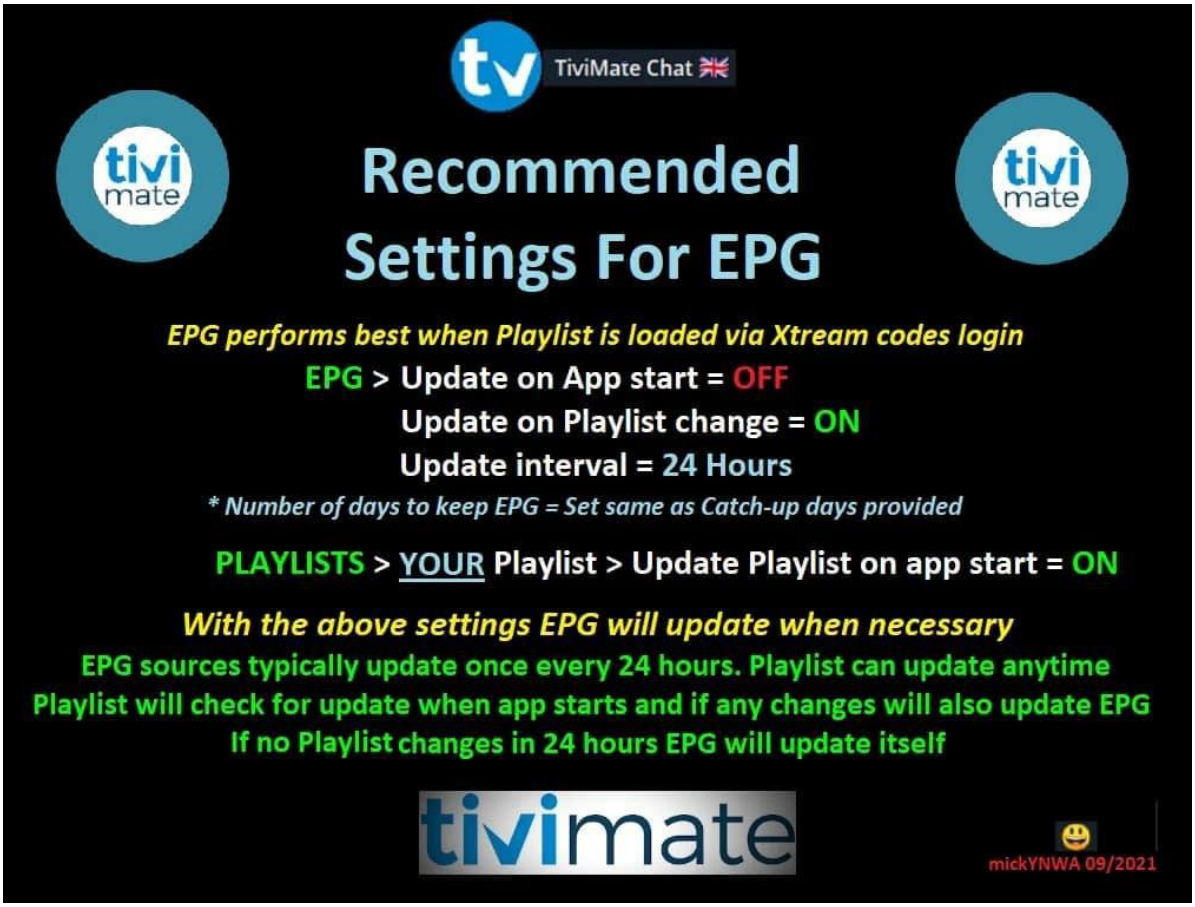
11. EPGs

EPGs can sometimes be a struggle to get working properly.
Sometimes adding an external EPG source helps to give you options. Here's a couple EPG sources I found that help. Go to settings/EPG/EPG sources, scroll to the bottom and hit add source, then add these (one at a time).

https://raw.githubusercontent.com/acidjesuz/EPGTalk/master/guide.xml

https://guidexml.tvnow.best/

Now you'll have a couple more sources to choose from.
In many cases, you can use an EPG from one playlist that works good and assign it to a playlist with a non working EPG.
Go to settings/playlists, click on the playlist you want to edit, scroll down to EPG sources, click it, then you can manage the sources your playlist will use. Scroll through your sources and assign the ones you want. Then go to the top and change the source priority, put the one that works the best (or the one your checking to see if it works better) at the tip of the priorities. If you have one that's not working, unassign it to the playlist or move it to the bottom of the priorities.
Back out to settings, click on EPG, then scroll to the bottom and hit update EPG.
This may take some trial and error, but you should eventually find an EPG source that works good. Don't expect every channel to have an EPG, some don't have one, such as 24/7 channels, and there's nothing you can do.



12. Sorting Channels Within a Group

To sort your channels you can do it as auto sort or you can sort manually.
To auto sort, go to settings/appearance/TV guide and chose channels sorting. You will find some options on how to sort the channels, just chose the one you want.
To manual sort, when on the channel guide, long press select on any channel, a menu will pop up in the right, scroll down to reorder channels, then you can move the channels to any order you prefer.

Channels sorting



By order in playlist

By name

By date added

By watch time

Show favorite channels first

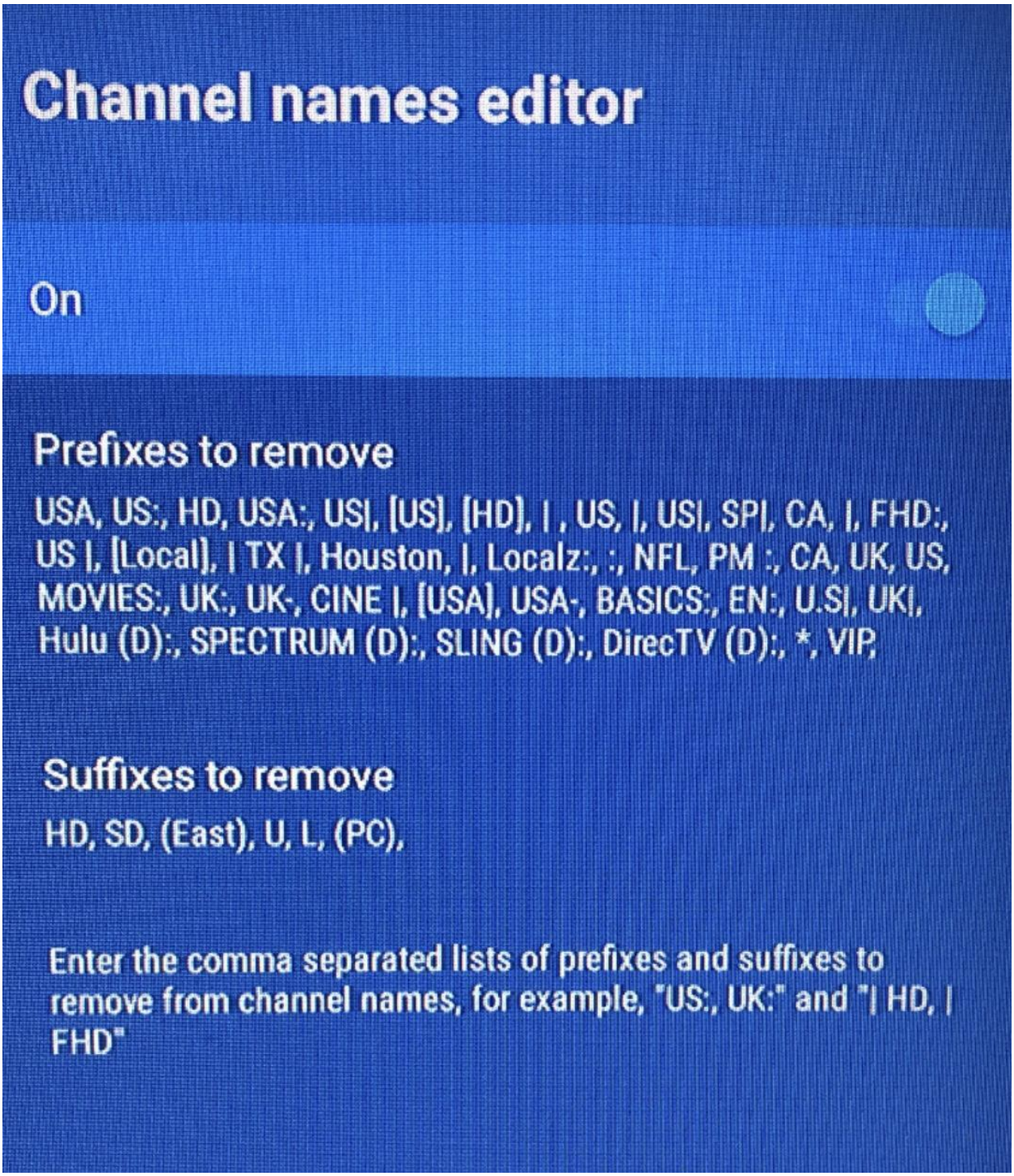
Group channels by playlists in "All playlists" category

Reset watch time

This setting defines the global sorting for all groups. You can override the sorting method for individual groups or manually sort channels in the group options.

13. Removing Prefixes and Suffixes

To remove prefixes and suffixes from the channels in your channel guide.
Go to settings/appearance/TV guide, then click on channel names editor, turn it on then add the prefixes or suffixes you want removed.



14. Channel Logos

You have two choices on where you get your logos, playlist or EPG. It's really what works best for you. You either set this up through your playlist by going to settings/playlist, click on the playlist and go to logos priority, this sets the priority for that playlist. To set it globally (all playlists) go to settings/appearance/logos and chose your priority.
I set mine for EPG so if I assign a different EPG to a channel, I'll also get the logo from that EPG. Also, if a channel is missing a logo and you have it set to get the logos from the EPG, you can assign a different EPG to that channel and usually get a logo.

15. Maintenance

Depending on how many playlists and EPGs you have installed, the more TiViMate will store information which takes up space on your storage. If you have a lot loaded, you may want to do this monthly to free up storage. If you don't have many loaded, then once every two to three months will be fine.
Go to settings/appearance/logos then scroll down to clear logos cache and click on it.
Then go to settings/EPG, scroll to the bottom and click on clear EPG, then click on update EPG.
After doing both of these your TiViMate app size on your device will be smaller and will save you some storage space.

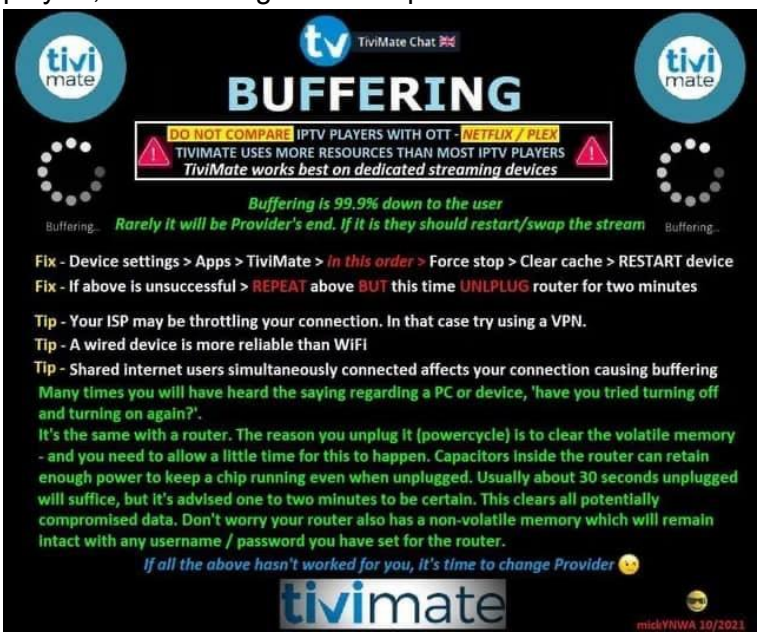
16. Buffering

There are many things that can cause buffering and there's no magic solution that fixes everyone's problems. TiViMate is not the cause.

First you need to know what is it doing to better determine if it's on your end or the providers end.

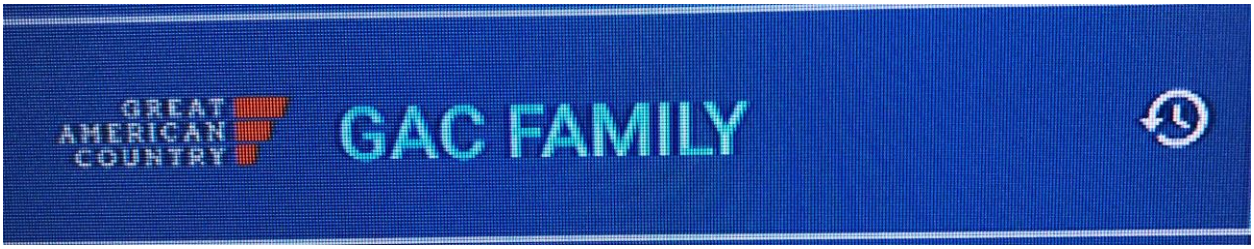
If it's on your end you normally will experience all channels in all playlists buffer.
Most common solution is to reboot everything, router, modem, and streaming device. Unplug everything and let sit at least 5 minutes, then plug it all back in and let it start back up.
How full is your storage? Most streamers recommend at least 1gb, but as long as your close, you'll be fine. If not, go into your device settings and clear the cache and force stop all app. If that doesn't work, you may need to uninstall apps you don't use much.
How many devices are using your WiFi at the same time, you may have it overloaded and exceeding your limits. Are your streaming devices still streaming? Just turning off your TV does not stop them, they are still using your internet and bandwidth. Open them up and force stop all apps.
You need to check your wifi and the speed. Do you have a strong reliable wifi and getting at least 25-30mbps on your device? If not, maybe plugging it in direct with an Ethernet cable might help.
How old is your equipment, if it's over 5 years old, you probably need to replace it.

These are some signs of a provider issue:
If some playlists buffer but not others, or only a few channels buffer. You probably need to find another playlist because this provider just isn't working for you.
It runs good at certain times and at other times it doesn't. This could be that at certain times the playlist gets overloaded with use and the provider's bandwidth has been exceeded. Keep this playlist, it'll make a good backup but look for another one to use as your main.



17. Catch-up

Catch-up is used to go back to something previously aired and watch it. This is something that some providers offer, if you have it, there will be a click icon on the channel guide behind the channel name. Simply click on the channel and rewind back to where you want to start.
First you will have to go to settings/playlists, click on your playlist and scroll down to catch-up to turn it on. There are 3 "type" options, you may need to test these to see what works for you. There's also a duration in days option, just realize, the more days you choose, the bigger your TiViMate file will be thus taking up storage on your device. I recommend just setting it to 1 day.



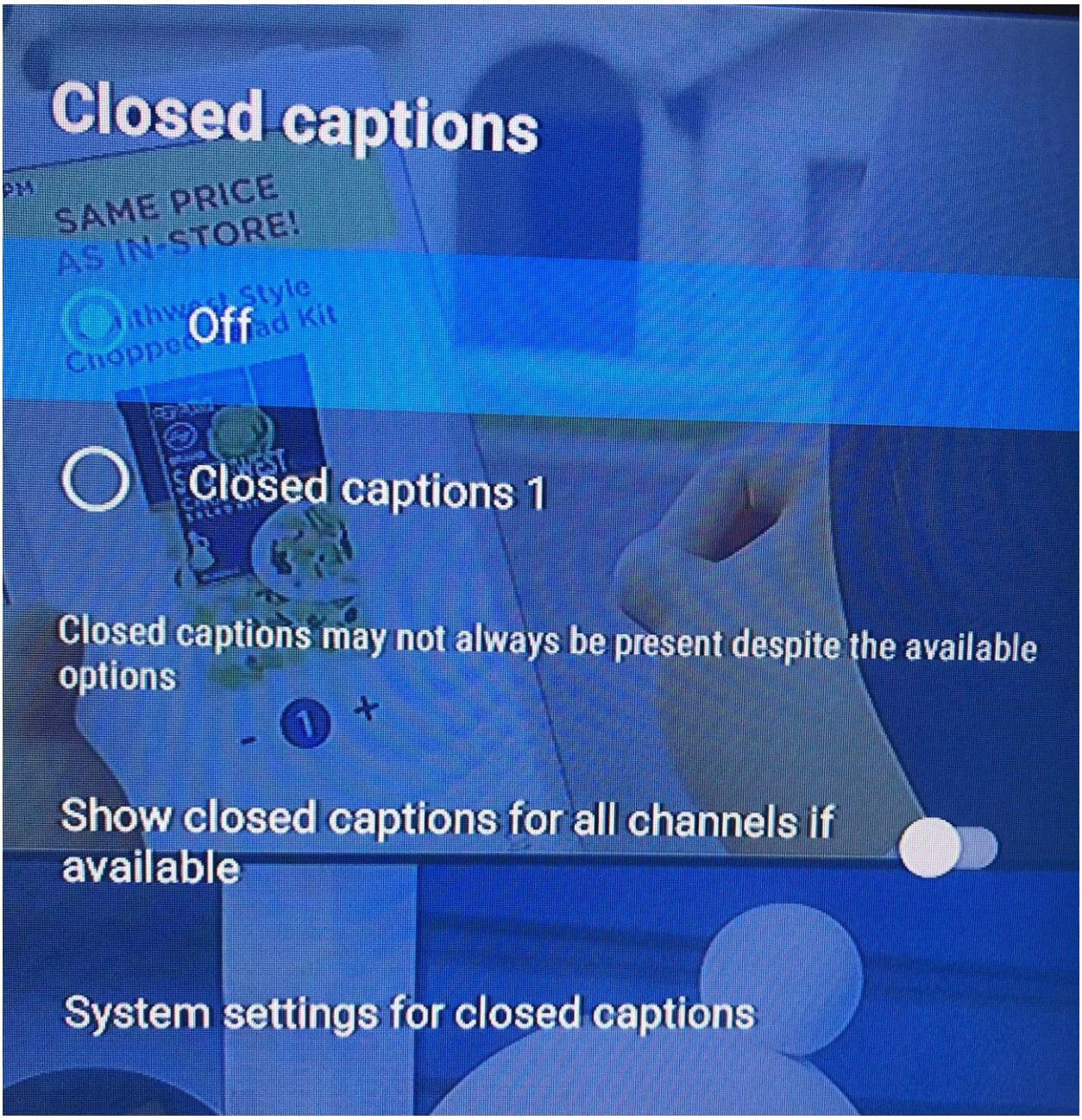
18. Recording

Recording can be very hit or miss. I record quite frequently and normally never have any issues but I see people all the time that just can't get it to work. This is probably because of your

provider and/or internet. If the program buffers, skips, or does not play well, the recording will be stopped. You also need to have sufficient space to store the recordings usually done by adding external storage.
I record quite frequently on my FireTV Cube and Nvidia Shield and rarely have any problems. I use a PNY 128gb flash drive, plugged it in, used Xplore to make a recording folder, then set TiViMate to use that folder for recording.
If your device does not have a USB port to add a flash drive, you will need to get an OTG cable or adapter that will allow you to add one. If your using a FireTV device running operating system 6 or older, you may have difficulty getting it to read an external drive.

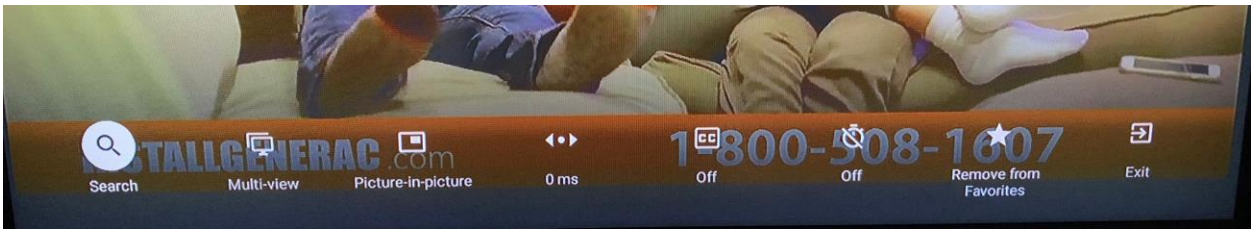
19. Closed Caption

When watching a program, press the select button, a menu will appear at the bottom. Scroll over to CC and select it. Once you select CC, you will be given an option to select, if there's no options, CC is not available.
Note: even if there is an option to select CC, it still may not work, this is provider, not TiViMate.



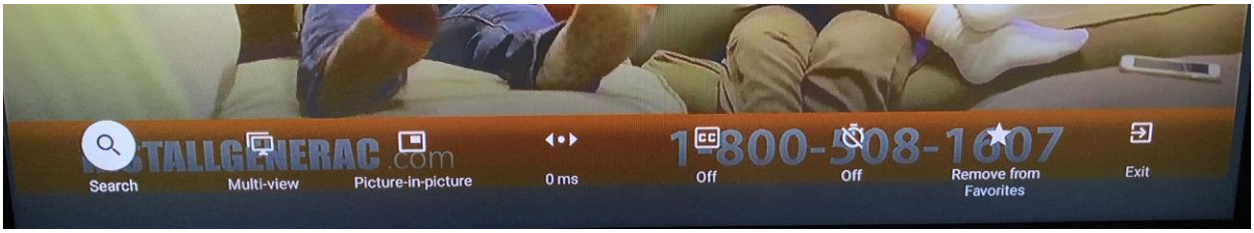
20. Multi-Screen or Picture in Picture

Multi-screen is for watching more than one channel at the same time. Only one channel will have audio but you can switch to which channel is playing audio.
Picture in Picture puts your picture in a small screen in the bottom corner so you can go to other apps. Not ideal for watching multiple channels.
To use either, when on a channel, press the select button to bring up the menu on the bottom, then go to either Pucture in Picture or Multi-screen and select and follow the on screen instructions.



21. Audio Sync

You may experience a channel where the picture and the sound don't match up. To correct this, press the select button, scroll down to the menu across the bottom, click on audio sync and change the offset up or down a little at a time, go back to what you were watching and see if it helped, keep doing this until the audio/video is synced together.
Note: there is an option to apply your changes to all channels, do not select this unless you are experiencing the same problem on all channels.



22. User- Agent

This is what shows the provider what player you are using. It can be changed to " fool" the provider by not showing you are using TiViMate. This field can be left blank. Personally, I use TiViMate/4.7 (Linux,Android) as my user agent, if a provider is blocking TiViMate, I just don't use that provider.
If you think the provider is blocking you, you can set up your user-agent as: IPTVSmarters or VLC and see if it works for you.

23. Sharing Your Backup File to Another Device

The two easiest ways to share a backup file from one device to another is with a flash drive (external storage) or with a file manager and a cloud service such as Xplore and DropBox.

If using a flash drive. First you need to connect the flash drive to your device, if there's not usb slot, as in a Firestick, you will need to add an OTG cable or adapter, these can be found on Amazon by searching "OTG cable", this will allow you to add your flash drive, make sure it's formatted as external storage. Run a backup of your TiViMate settings/general/backup data/USB, then pick where you want to save it to. Remove the flash drive and plug it into the device you want to restore your settings to. Open TiViMate, go to settings/general/restore data/select local backup/USB, search for the backup file and click on it.

If using a file manager and a cloud service. For this example, I will use Xplore and DropBox. Install a Xplore on each of the devices, I use Xplore. Set up a free account with DropBox. Open Xplore app, link DropBox account in Xplore. Do this with each device. Go to settings/general/backup data, select local storage and the folder you want to save it to (TiViMate folder) run your backup. Open Xplore and move/copy your backup file to your DropBox. Open Xplore on your device you want to run the restore on. Open Xplore and move/copy the backup file from DropBox to your local storage (TiViMate folder). Open TiViMate, go to settings/general/restore data, select local storage, go to the backup file and click on it.
Note: a backup file can be shared with any other device, does not have to be on the same network or the same account or even the same type of device. The version of TiViMate you want to use the backup file to restore to does need to be the same version the backup was made from.

24. Default Remote Settings

These are the default setting using the Amazon remote, other remotes will vary. You can go into settings/remote control and change the button functions to what you want.

1. Select - Plays Channel (Record on a future show)
2. Outer Ring
a. Up - Moves channel selection up (hold for scroll) if on channel 1 goes to last channel. b. Down - Moves channel selection down (hold for scroll) if on last channel goes to first. c. Left - Goes backward in time (w/ Catch up ONLY) or to current time if it was advanced. d. Right - Advances time.
3. Back Button - Shows Groups (Right outer ring to full guide without group selection)
4. RW/FF - Page Up/Down in the guide.
Live TV (Watching a channel):
1. Select - Previous 10 channels (up to pause or record current show “far right dot”, down for options)
2. Outer Ring
a. Up - Goes up one to next channel (Channel #1 to Channel #2)
b. Down - Goes down one to previous channel (Cannel #2 to Channel #1)
c. Left - Shows side guide (No preview) (Use back button or select to stay on channel) d. Right - Goes to previous channel.
3. Back Button - Goes to guide
4. RW/FF - Info box up/down one channel (select to change)
5. Menu - Options Menu



25. Menu Options

Settings (Main Settings Menu - Gear)

General:
1. Auto start app on boot - Opens TiviMate when device is turned on.
2. Auto start on wake up from sleep - Opens TiviMate when device wakes.
3. Turn on last channel on app start - Goes straight to live stream.
4. Confirm exit by second press back - Won't exit w/ 1 back button push w/ groups showing.
5. Backup data - Choose (and remember) which folder (allow permissions)
6. Restore data
a. Enter URL (Can be used when multiple devices in home but requires extra steps) b. Paste from clipboard - Needs air mouse (a way to copy from link)
c. Select local backup - From wherever you stored in Step 5.

Playlists: Clicking on one "Already Created"
1. Show Playlist - On or Off
2. Update playlist on app start - On = Auto Update
3. Playlist Name - Click to edit name (follow onscreen directions)
4. Playlist URL - Click to edit (follow onscreen directions)
5. Main TV Guide Source - Click to edit (Follow onscreen directions)
6. Additional Guide Source - (If you have one)
7. Logos Priority - Leave as (Prefer logos from playlist)
8. Catch Up - Based on your provider
9. Manage Groups
a. Groups sorting - By Name (Alphabetical), By order in playlist (provider sorted), Manual (You decide)

b. Reorder groups - Only used with Manual (Sort however you like)
c. Show all groups - Self explanatory
d. Hide all groups - Self explanatory
****List of group names - Turn on/off to view/hide groups
10.Update playlist - Use this mainly for sporting events and PPV (Service directed) 11. Delete playlist - If you no longer have that service or just want to start over.
Add playlist - If you have more than one service. Update all playlists - Updates “ALL” services.

Playlist sorting - By name (alphabetical), Manual (You decide)
Reorder playlists - Only used if Manual is selected above
TV guide:
1. TV guide Sources - Allows Editing (Add, Change URL, Delete, etc.)
2. Past days to keep - More days = longer load time - Mainly for catch up
3. Update Interval - How many hours before update if TiviMate is always on.
4. Update on app start - On/Off (Best to have on)
5. Update on playlist change - On/Off (Best to have on if more than one provider)
6. Update TV guide - Basically a refresh of the guide (Manual Update)
7. Clear TV guide - Basically a “Clear Cache” of TV guide only.
8. Latest update status - This should read “Successfully Update” if not, the status will indicate which guide is having a problem.
Appearance:
1. Logos - Best to leave this as default.
2. Groups:
a. Sorting - Leave as “By order in playlist” if you edited in Playlist Settings.
b. Show all playlists category - Must be on if using “Show favorites category”
c. Show favorites category - Will show favorites you have saved from each playlist.
d. Show “All Channels” category - will show every channel from every playlist.
e. Highlight current group in color - Refers to current group selected under current playlist
3. TVguide:
a. Preview - (This affects both the full guide and side guide)
1. On - Gives preview window
2. Animated transition (If on)
3. Autoplay Channels - If on plays channel highlighted without selecting.
4. Stay on TV Guide - If on requires second click to bring channel full screen.
b. Channels Sorting -
1. By order in playlist - Settings that were done in “Playlists/Sorting/...(Best to use this) 2. By Name - Alphabetical
3. By Watch Time - Will put “Most Watched” channels up top.
c. Channel Name Editor - Used to remove prefix (U.S., U.K., etc.) Suffix (FHD, HD, etc.)
d. Preview - If on it plays channel selected in upper left (full guide) upper right (side guide) e. Show channel numbers - On/Off
f. Show catch-up icon in channel list - If any of your providers offer it turn this on.
g. Highlight current channel in color - Changes highlighted channel name/# color to blue. h. Enlarge logos - Makes the channel logo of highlighted channel larger.

i. Show current time indicator at full hight - Blue vertical line showing time left in shows.
j. Highlight progress only - Different option for showing same as “i”
k. Two line program tiles - Refers to show description when channel is highlighted.
l. Animated channels scrolling - Not sure what this does.
m. Stay on TV guide when switching channels - If turned on, the guide overlays the current channel playing & requires a 2nd select to change channel then exit guide. Please note that “PREVIEW WINDOW WILL NOT SHOW” in this guide.
n. Use back to quickly return to current programs - Turn on if you have catch up. 4. Player:
a. Channel List - This refers to the side guide.
1. Show programs - Shows previous, current, future shows for channel highlighted.
2. Show program description - Provides info box in upper right for channel highlighted. 3. Stay on list when switching channel - Select channel twice (or back) for full screen. 4. Animated transitions - Unknown
5. Auto play channels - Only works if “Preview” is turned on.
b. Info Panel - (Show description, FPS, Video quality, etc) box when changing channels. 1. Card Style - Shows info in a light gray box (If off, info shows at bottom of screen) 2. Show info panel at the bottom - If off info is at top when “Card Style” is on.
3. Show clock - Puts current time in info panel.
4. Show playlist group and name - Useful if switching channels in favorites group. 5. Show program description - Refers to info panel “NOT GUIDE”
6. Show media properties - FPS, Stereo Sound, UHD, etc.
7. Show video resolution - Explanation provided
c. Recent Channels -
1. Recent channel count (choose how many to display)
2. Delay before adding to recent channels, seconds (refers to how long channel must play)
d. Menu - Turn on/off options that will appear when using menu button during live channel. e. Clock - Puts a clock on live TV (allows for placement, size, transparency, etc.)
f. Panel timeout seconds - Refers to how long “Info Panel” stays on screen.
g. Skip step for time bar - Refers to catch up
h. Skip step for RW/FF - Refers to catch up.
i. Show black screen when switching channels - Very brief black screen.
5. Language - Refers to app text “NOT” broadcast language of channel(s).
6. Font size - Refers to text in entire app (guides, CC, etc.)
7. User interface transparency % - Higher number = More background visibility.
Playback:
1. Buffer size - To adjust slower connection (device or provider)
2. Audio decoder - used if no sound on all channels.
3. Video decoder - used if no video on all channels.
4. AFR - Used if TV does not have Auto Frame Rate (mainly used for sports)
5. Audio Pass Through - Turn on if using stereo receiver.
6. Use external player - If turned on here it will apply to “ALL” channels and preview will not work.
Remote Control: Mapping of buttons on remote.

Parental Controls: Self explanatory.
About: See what version you're on, set auto update, check for new version.

When in Guide & "Menu" is selected
Program Description (Looks like texting symbol):
1. Program Name
2. Watch - Opens Channel
3. Open in external player - Try this if channel is not playing with built in player.
4. Watchfromstart(Ifyouhavecatchup)
Add to favorites (Star):
1. Channel Name
2. Block Channel - If "Parental Controls" are set up.
3. Hide Channel - If "Parental Controls" are set up.
4. Channel Options - Apply to highlighted channel "ONLY"
a. Channel Name - Click to edit channel name.
b. Channel Name Editor - Based on main settings.
c. Audio - Hardware/Software (change if video working but no audio) Change back if no correction. d. Video - Hardware/Software (change if audio working but no video) Change back if no correction. e. External Player - Try if (c and/or d) did not work.
f. TV guide offset - Used if guide info is ahead/behind for this channel.
Assign TV guide channels (Paperclip)
(Click second time to assign guide info from another channel)
1. Manage Favorites - Allows to add/remove channels for favorites (Bulk Action)
2. Manage Channels Blocking - Bulk action
3. Manage Channels Visibility - Bulk action
4. Re Order Channels (Applies to current Group) - Follow onscreen directions 5. Block Group - Parental Controls
6. Hide Group - Parental Controls
7. Group Options - Offers same options as Main Settings
Settings (Gear) - Main Settings

When Watching TV & "Menu" is selected
Channel List - Brings up side guide (with preview if turned on) Search - Search for a channel or show.
Recordings - Select a show that you have recorded
Multi View - Multiple Screens each playing a different channel. Picture-in-picture - Minimizes TiviMate so other apps can be used. Audio Options - Shows audio currently playing for channel. 0ms - Allows to adjust the audio offset if sound not matching video. CC - This will only work if your service provides closed captioning. Display Mode - Allows for adjustment of screen.
Sleep Timer - Different times available.
Add Channel to Favorites
When Watching TV & Select (Ok) is used
TV Guide - Overlays TV guide on current show playing.
10 Previous Channels - Use right/left and select. (Long press to delete)

Up on Outer Ring - Then select to pause live TV (Length is device dependent), far right dot is for recording current show.
Down on Outer Ring - Gives same options as “Menu Button” above.

26. Frequently Asked Questions

Why does my playlist not work on TiViMate but does on another app?
Sometimes the provider will block certain apps from playing their content.
It can also be the codex used to play that playlist is not available on TiViMate but is on another app.

Do I need a VPN?
That’s actually a personal choice. I have never used one and haven’t had any issues.
Some playlists are region blocked and using a VPN will allow it to play.
Some people feel more secure using a VPN.
Users have claimed a VPN slows down their internet and will cause buffering, some people have reported just the opposite, you would have to try it yourself to find what works for you.

Why does my TiViMate buffer at times and at other times doesn’t?
It’s not TiViMate that buffers, it’s the playlist. Many times a seller can over sell his service and ends up getting too many people logged in at the same time and their server can’t handle the load. This usually happens in the evenings during prime time or when something such as sporting events is being watched by a lot of people.

Why does my TiViMate not play video in 4k or 5.1 surround sound?
TiViMate can only play in the resolution and audio that comes from the provider.

Why does my CC not work even after I selected the source?
You may be able to select a source for CC but it still won’t work, this is common, try changing playlists.

When I use multi-screen or Picture in Picture , it starts to buffer and sometimes doesn’t work?
Every channel you select for multi-screen is using another connection, if the provider does not allow you to use more than one connection, it won’t work.
The more channels you have on multi-screen, the more resources your device is using, your device may not be able to play more than one source at a time or your internet connection could be over loaded. Force stop all apps.on your device and try again.

Is there an easier way to put in playlists and EPGs without having to manually type everything in?
FireTV and Nvidia both have apps to install on your phone and use as a remote, they can be found in the App Store or Playstore.
Both of them have the ability to use a keyboard or to copy and paste from your phone to the device, they are very handy to have and save a lot of time as well as help to prevent mistyping.

How can I find when a playlist expires or the max number of connections?
Go to settings/playlist, click on the playlist and scroll down to Xtream Codes Parameters, click on it and scroll to the bottom.
For Stalker portals, do the same thing but go to Stalker Portal parameters, it will show you expiration but not the max number of connections.
m3u playlists doesn't have this.

How can I find the status of my TiViMate premium account?
Log into your Google account with the same email and password you used to purchase the premium at https://play.google.com/store/account/subscriptions.

TiViMate on Reddit: https://www.reddit.com/r/TiviMate/s/mKzloJVD1v

Developer email: ar.mobile.dev@gmail.com

Updated User Guide:
https://www.facebook.com/share/uYsznwnFK9kBuQKU/?mibextid=K35XfP